

# REQUAL



**Business Services Pty. Limited.**

10<sup>th</sup> April 2006

**Mortgage One**

Mr. Mario Rehayem  
PO Box 2231  
Burwood North, NSW 2134

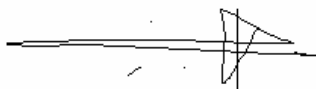
Dear Mario,

I would like to take the opportunity to pass my sincere thank you and regards for all the effort and successful completion of consolidating all my financial transactions. I would also like to let you know that the services provided were extremely appreciated and provided in excellent professional manners.

After exhausting my efforts to get adequate financial services from different brokers, and loosing hope that I could really get on top of all my finances, it was really great to come across a very professional, honest and straight to the point broker that was able not only to accommodate my needs but also to ensure no transaction was done unless I was able to support and service. This was really the best and most effective part of the whole work conducted where I was fully in control and able to understand each and every step in the process and what I am getting myself into before I sign any mortgage or bank loan.

I know if I need to put all my successful experience with you I need more and more pages to fill, however, I would like to finish this letter by passing a special than you for the last transaction you did where I am fully aware that it was provided as an added service with no benefits to you at all. This transaction was the cream on the cake which assured me that I was dealing with a professional with a high level service policy. Many thanks.

Yours faithfully,  
**REQUAL Business Services P/L**



Elia El-Turk  
Director & Principal Consultant.